

April 2024

# Energy Lines

Manage your account anytime, anywhere with our **Mobile App!**



**RG&E**

An Avangrid company

## Earth-friendly eBill!

Go **eBill**, our earth-friendly, convenient and secure online billing service.

- Receive an email notification when your bill is ready
- Pay your bill online
- Access your bill anytime, anywhere



Scan this QR code to sign up for eBill

Don't have a smartphone? Visit [rge.com/eBill](https://rge.com/eBill) to learn more and sign up.

## Smart meters can help you and the planet



Smart meters can help you make powerful choices and smart energy decisions. With tools like Energy Manager, you'll be able to track, better understand and manage your energy costs with recommendations that can help you reduce your energy use and your carbon footprint. Smart meters also enable actual meter readings remotely.

To learn more about smart meters, including when we'll be upgrading your neighborhood, visit [rge.com/SmartMeters](https://rge.com/SmartMeters).

For more ways to reduce your energy use and manage overall energy costs, visit [rge.com/UnderstandYourUsage](https://rge.com/UnderstandYourUsage).

## Smart Savings Rewards for you and for your community

Enroll in our **Smart Savings Rewards** program\* and get a **\$70 e-gift card plus the chance to earn a \$20 credit on your electricity bill.**

Once you enroll, we'll adjust your thermostat during times when summer electricity demand is at its highest. It's just a few degrees, but you'll earn a \$20 credit on your electricity bill for participating in events all season long.

Get more information and see if you qualify at [SmartSavingsRewards.com](https://SmartSavingsRewards.com).

\*To enroll, you must be an RG&E electricity customer with an eligible thermostat connected to a central air conditioning system.

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# Don't dig into trouble, know what's below

Whether you're a contractor or homeowner, safe digging starts with **UDig NY**. This free, statewide service identifies any underground utilities and protects yourself and others from injury.

**It's easy.** Call **811** or visit **UDigNY.org** between 2 and 10 working days before starting your project.

**It's free.** Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

**It's the law.** Accidentally digging into underground utilities can cause personal injury, environmental harm and costly damage.



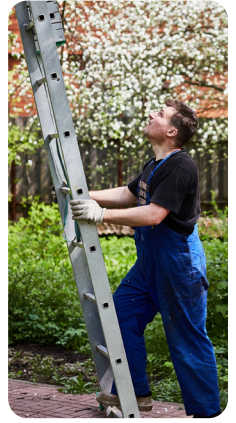
# Look up ... look out!

If you're headed outdoors with a list of home improvement projects, remember to watch overhead – it could save your life!

When working around the outside of your house, remember aluminum siding, gutters and ladders conduct electricity. Make sure none of these materials come into contact with an overhead wire.

**No line is safe to touch, ever!**

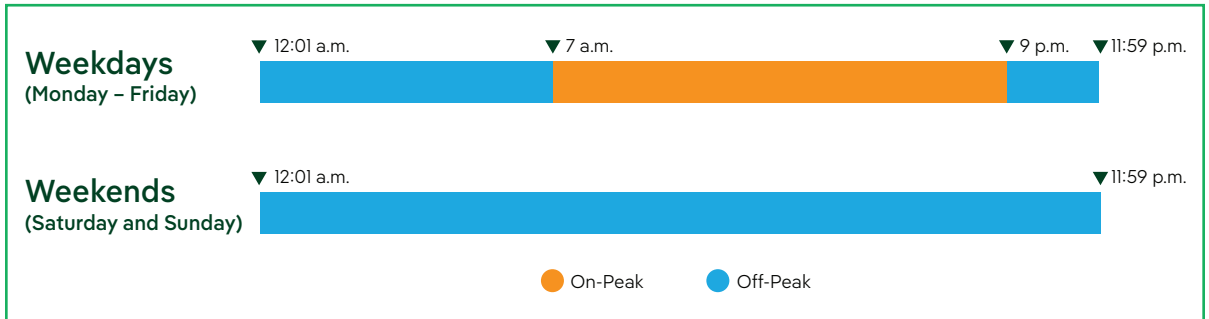
If your project includes trimming trees, please don't trim near power lines, leave that trimming to us. Visit [rge.com](http://rge.com) for more information.



# Are your timers set to save money?

Daylight Saving Time (DST) began Sunday, March 10. If you're a **RG&E Time-of-Use (TOU) electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost hours are always matched with the clock in your **RG&E** electric meter.

The clocks in our TOU meters automatically adjust for DST. Please refer to the graph below for lower cost hours, or visit [rge.com/TOU](http://rge.com/TOU) for more information.



# Community Spotlight: Making trails safe

RG&E crews, along with Lewis Tree Service, donated their time to make trails at Island Cottage Woods in Greece safer.

The trails are owned by the Genesee Land Trust. Our team focused on clearing more than 50 dead trees to ensure the safety of those who come to enjoy the nature preserve.