



Save \$900 Instantly

on select ENERGY STAR® certified heat pump water heaters.

To learn about available federal tax credits for your project, visit nyscrda.ny.gov/All-Programs/Inflation-Reduction-Act.

Terms subject to change.



Flip over to get started, or scan this QR code on your phone to begin the application online.



Customer Information

Name	NYSEG or RG&E Account Number		
Installed Address	City	State	ZIP Code
Email Address	Home Phone		Work Phone
How many people reside in your household?	What is the existing water heater fuel type?		By submitting this form, I certify that I purchased a heat pump water heater for the NYSEG and RG&E service address noted above, and I am a NYSEG and RG&E electric customer. I agree with the NYSEG and RG&E terms and conditions noted below.
Have you received a rebate through the NYSEERDA Empower+ Program for this upgrade? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, you are ineligible for NYS Clean Heat rebates.	<input type="checkbox"/> Electricity <input type="checkbox"/> Natural Gas <input type="checkbox"/> Propane <input type="checkbox"/> Wood <input type="checkbox"/> Oil (includes oil fire boiler w/hot water coil)		
Model Number	Serial Number	Install Date	

Mail completed form and a copy of your sales receipt to:

NYSEG and RG&E Rebate Center • 980 Beaver Creek Drive • Martinsville, VA 24112

(Rebate application will not be accepted without a copy of your receipt. Please do not send this form with your utility bill payment.)

General Terms and Conditions

1. The customer verifies that he or she has not received any other incentives from any state programs for the same equipment for which a rebate is being requested in this form.
2. Information Sharing with NYS DPS and NYSEERDA: Customer of NYSEG or RG&E agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSEERDA, including its agents or authorized representatives, consistent with NYSEERDA's New York State Public Service Commission and statutory authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term "project level" includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building or subsets of the project.)
3. Equipment and services must be purchased after April 1, 2020. Rebate payments will be based on the equipment purchase date.
4. This heat pump water heater rebate is exclusively available to residential electric customers of NYSEG and RG&E.
5. It is the responsibility of the customer to ensure that all requirements for the rebate are met and that all required documentation is provided.
6. Failure to provide any of the required information will prevent processing of the application.
7. The customer understands that he or she may be contacted in the future by NYSEG and RG&E or their designees to evaluate his or her experience with this program via survey or questionnaire to provide feedback and to verify installation through an on-site inspection. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
8. One rebate check will be issued to the applicant for each approved and completed application.
9. NYSEG and RG&E assume no responsibility for the performance of the equipment and equipment warranty, the quality of the work, labor and/or materials supplied.

By submitting this application, the customer agrees to the terms and conditions of this document. The customer hereby consents to the utilization and release of his or her energy consumption data and usage by NYSEG and RG&E and/or their designees, including program administrators and evaluation contractors. These administrators and contractors are obligated to NYSEG and RG&E to keep customer information confidential. The release and usage of data will be only for program evaluation, program eligibility determination, energy savings purposes and analysis and will be kept confidential. Additional copies of this form are available on nyseg.com/heatpumps or rge.com/heatpumps.