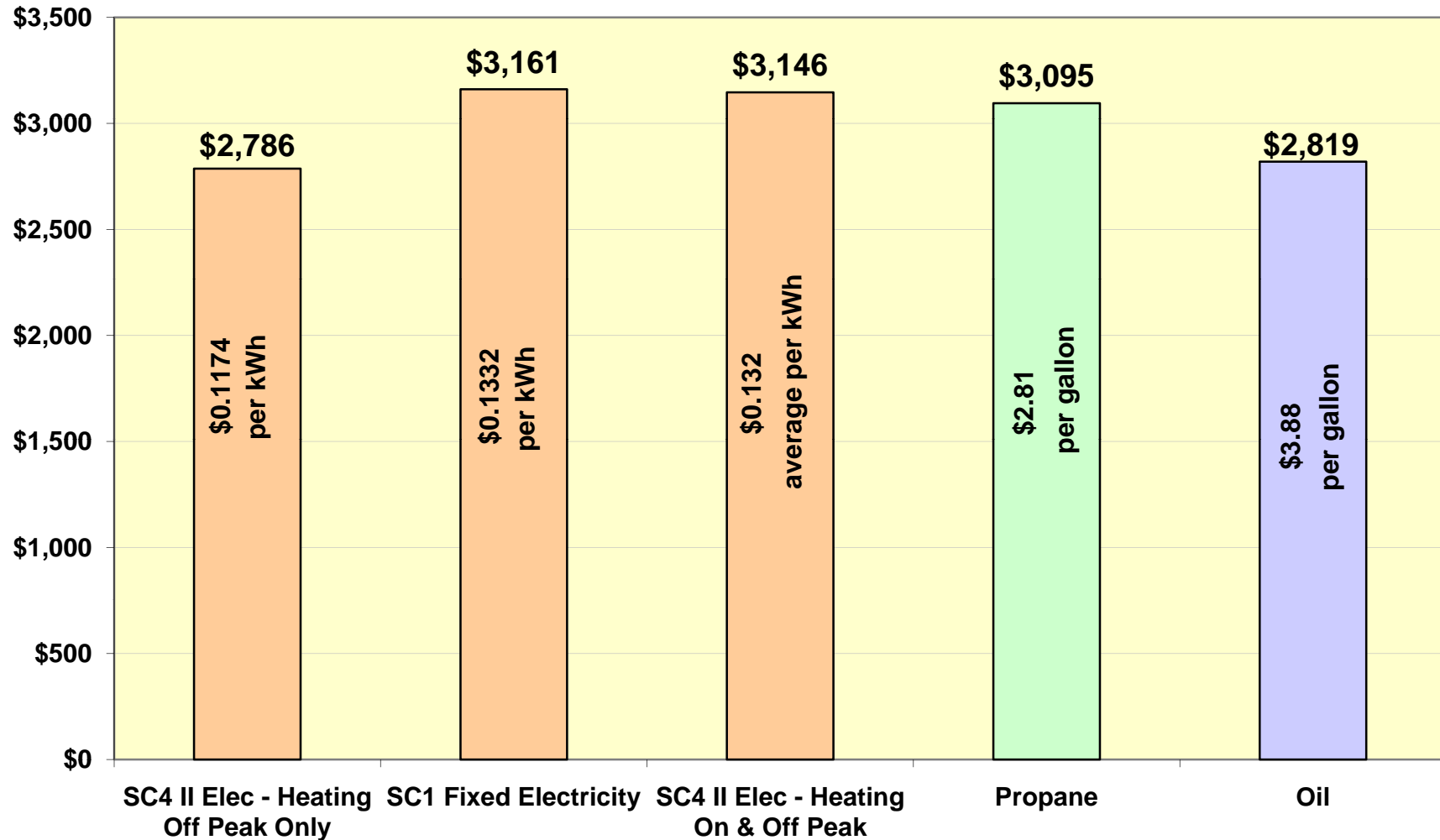




Annual residential heat and hot water cost December 2011 Fuel Prices



Oil & Propane: NYSERDA December 1,2011 survey prices for Western Region.

Savings may vary based on actual use.