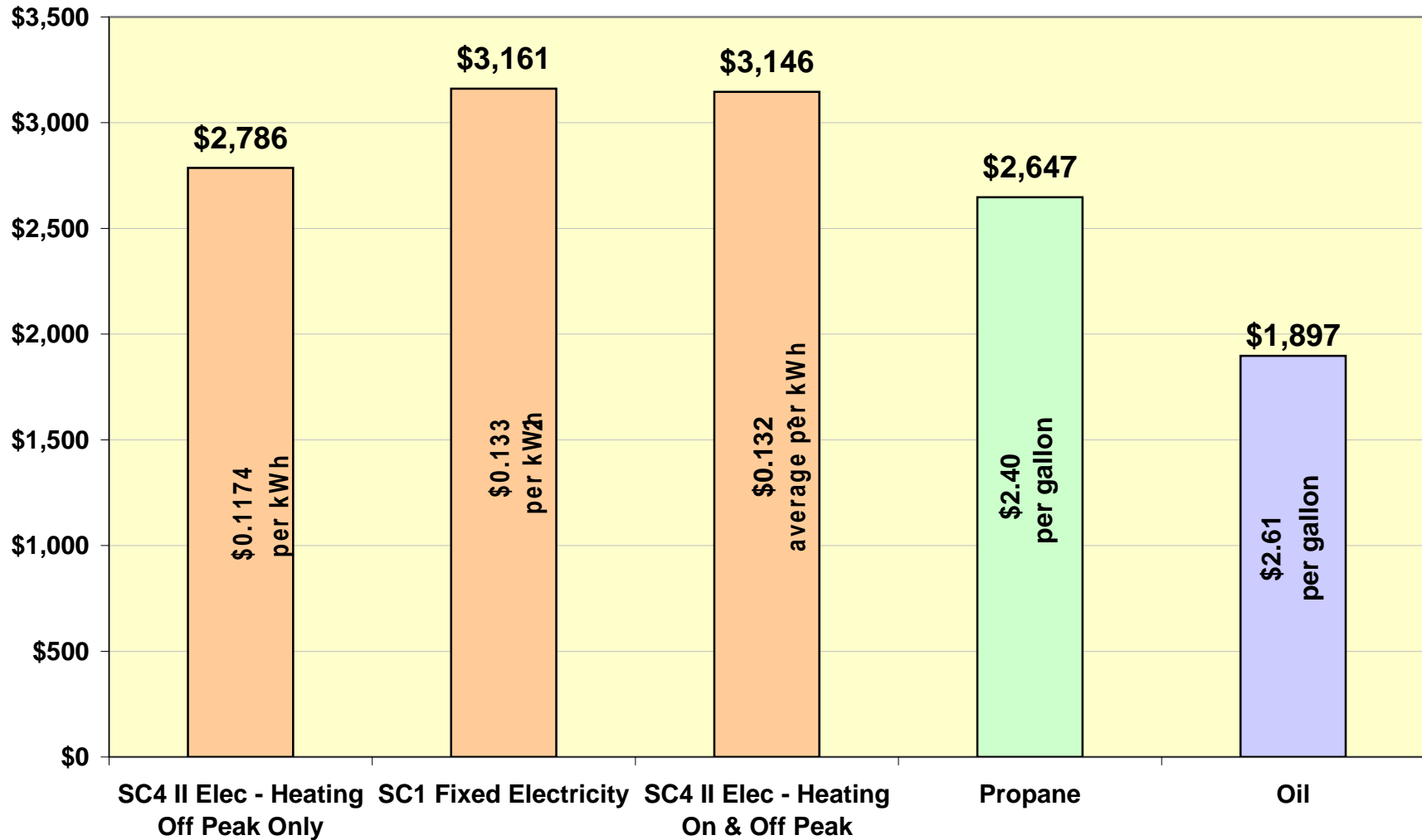




Annual residential heat and hot water cost November 2009 Fuel Prices



Oil & Propane: NYSERDA October 27, 2009 survey prices for Western Region.

Savings may vary based on actual use.