



Sign up for Outage Alerts at rge.com **Now** with two-way texting

EnergyLines

May 2018

Save paper — sign up for eBill and view this newsletter online, too!

Safe, secure, easy access — wherever you go!

Our online payment options give you the ease and convenience of paying your bill from anywhere, anytime.

With **eBill**, you can:

- Receive reminder notifications when your bill is due so you won't miss a payment.
- View 12 months of bills online and print only what you need.
- Combine multiple bills to make one single payment.
- Export your **eBill** data into your own spreadsheet.



Sign up for **AutoPay**, too, and your secure payment will be made on time, automatically each month.

Add **Budget Billing** to the mix and even out your energy costs over 12 months, so you can plan ahead.

Choose one, two or all three of our services to find the combination that will free up your time to do more of things you enjoy this summer, even if it's just relaxing in your favorite chair at the lake!

Enroll today at rge.com.



Arborist Kevin coordinates work with our qualified Tree Care crews.

Tree Care for reliability and a beautiful New York



Trees are an important part of our communities. Each year our team of International Society of Arboriculture (ISA) certified arborists works with qualified contractors to coordinate Tree Care work around thousands of miles of power lines.

We use standards endorsed by the American National Standards Institute and the Tree Care Industry Association to keep trees properly trimmed and healthy so they'll be around for generations to come.

Our arborists, including Kevin, offer the following tips for your trees:

- Consider the location before you plant so tree trimming will be minimal during the life of the tree.
- To minimize potential hazards and stay safe, please don't plant trees directly under power lines.
- Consider planting dwarf trees or shrubs that won't grow tall or wide enough to reach power lines.
- Check your trees periodically for lack of water, disease, pests and invasive species.

We're proud of the work our arborists do to provide safe, reliable power to you while respecting the natural beauty of New York at the same time. For more information about our commitment to Tree Care visit rge.com/usageandsafety/treecare.

Follow us on:  

Your Energy Savings Store is always open and full of great deals



YOUR ENERGY SAVINGS
STORE

If you haven't visited **Your Energy Savings Store** yet, you could be missing out on some great deals on energy-saving products. Our online store is always open, and you can shop from the convenience of your lawn chair.

At **Your Energy Savings Store** you can purchase and learn about products that will save you energy and money including:

- Wi-Fi thermostats
- LED lighting
- Connected home products
- Outdoor living products, and more!

Visit YourEnergySavingsStore.com today.

How is my electricity generated?

Your electricity supplier is required by the New York State Public Service Commission (PSC) to provide you with periodic environmental disclosure information on fuel sources and air emissions for the electricity supply purchased on your behalf.

The most recent data – in this case for calendar year 2016 – is provided by the PSC and the New York State Energy Research and Development Authority (NYSERDA).

- If you receive your electricity supply from us, your environmental disclosure information is provided in the chart located at the right and on our website at rge.com.
- If you receive your electricity supply from a supplier other than us and your supplier's charges are included in your RG&E bill, your supplier's environmental disclosure is published periodically as a separate bill insert with your RG&E bill.
- If you buy electricity from a supplier other than RG&E, and are billed directly by your supplier, you should receive environmental disclosure information from your supplier.

Fuel Sources Used to Generate Your Electricity

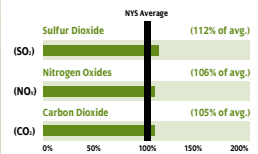
• January through December 2016

• Actual total may vary slightly from 100% due to rounding

Biomass	Less than 1%
Coal	4%
Hydroelectric	15%
Natural Gas	42%
Nuclear	33%
Oil	Less than 1%
Renewable Biogas	Less than 1%
Solar	Less than 1%
Solid Waste	2%
Wind	3%
Total	100%

Air Emissions Relative to the New York State Average

• January through December 2016



For more information on environmental disclosure, please contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or NYSERDA at **1.866.NYSERDA (1.866.697.3732)**

Your safety is our priority

We care about your safety and want you to enjoy the comfort and convenience that natural gas appliances provide. If used properly, natural gas is reliable, efficient and safe. However, it can also be dangerous. Please review this important information to help keep you and your family safe.

Natural gas is colorless and odorless. For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added so that you'll recognize it quickly. If you think you smell natural gas...

Get up, get out and get away! Then call us immediately at 1.800.743.1702 or 911 from a safe location. We'll respond quickly to make sure you and your family are safe.

- **Do not** use a phone, smoke or operate electrical switches or appliances. They may produce a spark that might ignite the natural gas and cause an explosion.
- **Do not** assume someone else will report the condition.
- **Do** provide the exact location, including cross streets.
- **Do** let us know if you notice sewer construction or digging activities are going on in the area.

For more information about natural gas safety, please visit rge.com and click on **Usage and Safety**, and then on **Be Energy Safe with Natural Gas**.



Part of RG&E's commitment to the environment, produced with 100% wind power on recycled paper using soy inks.

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