



# Electric Rates Summary – Effective May 1, 2017

PSC No. 19

## Introduction

*This document is a general summary of RG&E's electric rates. For a complete description of terms and conditions of service, please refer to RG&E's tariffs as approved by the New York State Public Service Commission (PSC) available at [rge.com](http://rge.com). Questions? Please contact us at **1.800.743.2110**.*

## Electricity Service

Your electricity bill is made up of delivery and supply charges. The delivery charge is what you pay RG&E to transport electricity to you over our power lines. The supply charge is what you pay for the electricity you use.

As an RG&E electricity customer, you can purchase your electricity supply from RG&E or an energy services company ("ESCO"), also known as a supplier other than RG&E.

RG&E is your electricity delivery company. Whether you purchase your electricity supply from RG&E or an ESCO, RG&E will continue to deliver your energy, safely and reliably. If your power is interrupted or you have questions regarding your electricity delivery service, RG&E will be there for you.

## Overview of Electricity Supply Choices

Electricity customers can purchase their electricity supply from RG&E, or from an ESCO.

If you purchase your electricity supply from RG&E, you will be served under the RG&E Supply Service (RSS). Under the RSS, RG&E will provide delivery service and electricity supply.

If you purchase your electricity supply from an ESCO, you will be served under the ESCO Supply Service (ESS). Under the ESS, RG&E will provide only delivery service. Electricity supply will be provided by an ESCO. You should contact ESCOs directly to find out more about their offers, terms, and conditions. A complete list of qualified ESCOs is available at [rge.com](http://rge.com), or by calling **1.800.743.2110**.

## Supply Service Options

**1. RG&E Supply Service (RSS)** – You can choose to buy your electricity supply from RG&E at a variable price.

This election consists of fixed delivery charges, a variable transition charge, a Bill Issuance Charge, a variable Merchant Function Charge and an electricity supply charge that changes monthly with the market price of electricity.

- a. The electricity supply charge for customers billed in residential Service Classification Nos. 1 and 6, and nonresidential Service Classification Nos. 2, 6, and non-demand billed Service Classification Nos. 1, 2, and 3 within PSC No. 18 - Street Lighting, will reflect a managed mix of supply resources.
- b. The electricity supply charge for customers in residential Service Classification No. 4 and nonresidential Service Classification Nos. 3, 7, 8, and 9 who are not participating in Hourly Pricing will reflect the market price of electricity.

**2. ESCO Supply Service (ESS)** – You can choose to buy your electricity supply from an ESCO. This election consists of fixed RG&E delivery charges and a variable RG&E transition charge; and supply charges from your ESCO. When taking supply from an ESCO, the ESCO determines whether the supply charges appear on your RG&E bill or if they will issue a separate bill.

**3. Hourly Pricing** – This service is mandatory for some customers and voluntary for other customers who take Service Classifications Nos. 8 and 14. Service Classification No. 8 or 14 customers can purchase hourly priced electricity supply from either RG&E or an ESCO.

- a. If you take electricity supply from an ESCO, you will be responsible for RG&E fixed delivery charges and a variable transition charge as further described in the applicable service classification.
- b. If you take electricity supply from RG&E, you will be responsible for RG&E fixed delivery charges, a variable transition charge, a supply charge that changes hourly with the market price (including losses, ancillary services, NTAC, a supply adjustment charge, capacity and capacity reserve).

## Residential and Nonresidential Service Classifications

As an RG&E customer, you are responsible to select the most advantageous service classification (SC) for which you qualify. Upon request, we are happy to help you determine which service classification may be best for you.

### Residential Service Rates – SC1, SC4

Generally, a customer qualifies for residential rates if they reside in a single-family, private dwelling unit or family farm with single-phase service. Each apartment or residential dwelling unit in a multi-unit building must be separately metered, unless the unit's internal wiring was installed before January 1, 1977. Residential rates are also available to religious houses of worship, religious schools, not-for-profit corporations' community residences for the mentally handicapped, and not-for-profit veterans organizations' posts and halls with single or three-phase service. To qualify for these residential service rates, a dwelling unit's estimated connected load for any nonresidential use cannot exceed 2 kilowatt (kw).

### Nonresidential Service Rates

#### • General Service Without Demand Billing – SC2

A nonresidential customer qualifies for this rate if use has an estimated or metered demand of 12 kw or less and whose consumption does not exceed 3,000 kwh in each of the previous four consecutive months.

#### • General Service With Demand Billing – SC3

A nonresidential customer qualifies for this rate if use has a metered demand of not less than 100 kw during any three of the previous 12 months.

#### • General Service With Demand Billing – SC7

A nonresidential customer qualifies for this rate if use has a billing demand of not less than 12 kw or whose consumption exceeds 3,000 kwh in each of four consecutive months.

#### • Large General Service Time-Of-Use Rates – SC8

A nonresidential customer qualifies for this rate if use has a basic demand of not less than 300 kw during any three of the previous 12 months. Whenever the monthly basic demand has been 200 kw or less for 12 consecutive months, the customer will be billed under another appropriate service classification.

#### • General Service Time-Of-Use Rates – SC9

A nonresidential customer taking service continuously as of October 24, 1997, who would otherwise be served under SC2, SC3 or SC7. This service classification is no longer available to new customers.

## Definitions of Selected Terms

**Bill Issuance Charge** – Charge to cover the cost to produce and send a bill and to process payment. ESCO customers will not be assessed this charge by RG&E if their ESCO electricity supply charges appear on their RG&E bill.

**Merchant Function Charge** – Reflects the administrative costs of obtaining electricity supply. Customers with an ESCO are not charged for this service by RG&E.

**Late Payment Charge** – Will be assessed at 1.5% per month on any unpaid balance, including service billing arrears and unpaid late payment charges.

### Applicable to SC 1, 2, 3, 4, 7, 8, 9

**Customer Charge** – Charge representing part of the cost of providing service and will be billed whether or not you use any electricity. Based on 25 to 35 days of service, the customer charge will be prorated for any longer or shorter period using a 30-day billing period.

**Delivery Charge** – What you pay RG&E to transport electricity to your home or business over our power lines and is billed as a fixed rate on a per kwh (kilowatt-hour) basis.

**Transition Charge** – Collects from or refunds to electricity delivery customers an amount based on the difference between RG&E's owned generation and purchased power contracts and the market value of those assets. Can appear as a charge or credit; the transition charge varies monthly and is applied to your bill on a per kwh basis.

**System Benefits Charge** – A per kwh charge used to fund energy efficiency programs, low income assistance and energy research and development.

**NY State Assessment Surcharge** – A charge used to fund New York State's general fund. This charge is applied to your bill on a per kwh or per kw basis, depending on service class.

**Reliability Support Services (RSS) Surcharge** – A surcharge designed to recover the costs associated with third-party services to ensure local electric reliability needs are met.

**Delivery Revenue Surcharge** – Used to pay the Gross Receipts Tax imposed by New York State and/or local municipalities. The rate will vary depending on the town, village or city and may change based on state or local government actions. Applied to the subtotal of all other delivery charges.

**Supply Charge** – What you pay for electricity purchased on your behalf by RG&E or an ESCO.

**Taxes on Supply Charge** – Used to pay the Gross Receipts Tax imposed by New York State and/or local municipalities. The rate will vary depending on the town, village, or city and may change based on state or local government actions. Applied to the subtotal of all other RG&E supply charges.

**Sales Taxes** – May be applied to RG&E supply customers' bills in two forms: County Sales Tax and State Sales Tax. The New York State portion and the County portion for certain counties does not apply to residential SCs. These taxes may change based on state or local government actions.

**Revenue Decoupling Mechanism (RDM)** – A charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

## **Applicable to SC 1, 2, 4, 7, 9**

**Delivery Charge** – What you pay RG&E to transport electricity to your home or business over our power lines and is billed as a fixed rate on a per kwh basis.

## **Applicable to SC 3, 7, 8, 9**

**Demand Charge** – Determined using the maximum demand occurring during the monthly billing period and billed as a fixed rate calculated on a per kw basis.

**Competitive Meter, Competitive Meter Service and Competitive Meter Data Service Charges** – These meter related charges are now listed in the electricity delivery section of the bill. Customers with a demand of 50 kw or more for two consecutive months who use a meter service provider and a meter data service provider other than RG&E are not assessed these charges.

**Metered Demand and Billing Demand** – RG&E's electronic and mechanical demand meters record energy use in kwh over a 30 minute period. The recorded kwh are then used to calculate the average demand, in kw, for that 30 minute period. This demand information is then stored in the meter. The meter continues to calculate a new average demand every 30 minutes.

When an average demand exceeds the previous average demand, it replaces the previous average demand stored in the meter. This process continues throughout the billing period and provides RG&E with the highest average 30 minute demand for that billing period. This highest average demand, sometimes called the metered demand, is added to the previously accumulated total of all maximum demands at reset. The difference between the past months' Demand Cumulative and the reset Demand Cumulative is the current month's total kw.

The metered demand reading for the billing period is then used by RG&E to determine the customer's billing demand.

## **Applicable to SC 8**

**Reactive Charge per Month (rkvah)** – All SC8 customers will have a meter to measure the customer's reactive kilovolt ampere hours (rkvah). A customer is billed for the rkvah used that exceeds one-fourth of the metered kwh used. The difference between rkvah and one-fourth of the kwh used, known as the billing rkvah, indicates a low power factor. Power factor is the relationship between the energy actually supplied to the customer's equipment and the energy being effectively used by this equipment. Motors, magnetic lighting ballasts, and other equipment requiring magnetic fields to operate can adversely impact power factor.

# Residential Electric Service Classifications

## Service Classification No. 1 – Residential Service

**Eligibility:** Generally applies to single-family dwelling units, apartments, religious houses of worship, religious schools, not-for-profit community residences for the mentally disabled, and not-for-profit veterans organizations.

**Rates:** (Note: any statement referenced below can be found in RG&E’s published tariff)

### Electricity Delivery Charges:

Customer Charge .....	\$21.38
Bill Issuance Charge (a per-bill charge appearing in the Miscellaneous Charges section of the bill) .....	\$0.72
Delivery Charge per kwh .....	\$0.04181
Transition Charge per kwh .....	Variable (TCV Statement)
System Benefits Charge .....	Rate per kwh (SBC Statement)
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)
Temporary State Assessment Surcharge .....	Rate per kwh (TSAS Statement)
RDM Adjustment .....	Rate per kwh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see **rge.com**  
Merchant Function Charge .....
2. ESCO Supply Service (ESS).....Determined by ESCO

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

## Service Classification No. 2 – General Service - Small Use

**Eligibility:** Generally applies to any customer whose demand is, or is estimated to be, 12 kw or less, and whose consumption does not exceed 3,000 kwh in each of four consecutive monthly billing periods.

**Rates:** (Note: any statement referenced below can be found in RG&E’s published tariff)

### Electricity Delivery Charges:

Customer Charge .....	\$21.38
Bill Issuance Charge (a per-bill charge appearing in the Miscellaneous Charges section of the bill) .....	\$0.72
Delivery Charge per kwh.....	\$0.03292
Transition Charge per kwh .....	Variable (TCV Statement)
System Benefits Charge .....	Rate per kwh (SBC Statement)
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)
Temporary State Assessment Surcharge .....	Rate per kwh (TSAS Statement)
RDM Adjustment .....	Rate per kwh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see **rge.com**  
Merchant Function Charge .....
2. ESCO Supply Service (ESS).....Determined by ESCO

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (RTS Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

## Service Classification No. 3 – General Service - 100 kw Minimum

**Eligibility:** Generally applies to any customer with billing demand of not less than 100 kw during any three of the previous 12 months.

**Rates:** (Note: any statement referenced below can be found in RG&E's published tariff)

### Electricity Delivery Charges:

Customer Charge .....	\$260.65
Bill Issuance Charge (a per-bill charge appearing in the Miscellaneous Charges section of the bill) .....	\$0.72
Meter Ownership Charge .....	\$2.12
Meter Service Charge .....	\$14.39
Meter Data Service Charge .....	\$2.26
Demand Charge per kw .....	\$16.53
Transition Charge per kwh .....	Variable (TCV Statement)
System Benefits Charge .....	Rate per kwh (SBC Statement)
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)
Temporary State Assessment Surcharge .....	Rate per kw (TSAS Statement)
RDM Adjustment .....	Rate per kw (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see **rg.com**  
Merchant Function Charge .....
2. ESCO Supply Service (ESS).....Determined by ESCO

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (RTS Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

## Service Classification No. 4 – Residential Service - Time-of-Use Rate

**Eligibility:** Generally applies to any customer who would otherwise be served under Service Classification No. 1. Annual consumption up to and including 24,750 kwh will be served under Rate Schedule I; annual consumption exceeding 24,750 kwh will be served under Rate Schedule II. The use of this service is voluntary for all customers.

**Time Period:** If you use electricity when demand is low (off-peak), your costs may be lower. The Time-of-Use service rate gives customers with high electricity usage an opportunity to control their bill by shifting to off-peak periods. Peak hours are Monday through Friday, 7 a.m. to 9 p.m. All remaining hours are "off-peak" hours. If you believe you would benefit from the Time-of-Use rate, call our Customer Relations Center at **1.800.743.2110**.

**Rates:** (Note: any statement referenced below can be found in RG&E's published tariff)

### Electricity Delivery Charges:

■ SC No. 4	Schedule I	Schedule II
Customer Charge .....	\$21.38	\$24.86
Bill Issuance Charge* .....	\$0.72	\$0.72
Meter Charge .....	\$3.98	\$3.98
Peak Delivery Charge per kwh .....	\$0.04390	\$0.05414
Off-Peak Delivery Charge per kwh .....	\$0.04390	\$0.05414
Transition Charge per kwh .....	Variable (TCV Statement)	
System Benefits Charge .....	Rate per kwh (SBC Statement)	
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)	
Temporary State Assessment Surcharge .....	Rate per kwh (TSAS Statement)	
RDM Adjustment .....	Rate per kwh (RDM Statement)	

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see **rg.com**  
Merchant Function Charge .....
2. ESCO Supply Service (ESS).....Determined by ESCO

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill

## Service Classification No. 7 – General Service - 12 kw Minimum

**Eligibility:** Generally applies to any customer with billing demands of not less than 12 kw or whose consumption exceeds 3,000 kwh in each of four consecutive monthly billing periods.

**Rates:** (Note: any statement referenced below can be found in RG&E's published tariff)

### Electricity Delivery Charges:

Customer Charge .....	\$71.74
Bill Issuance Charge (a per-bill charge appearing in the Miscellaneous Charges section of the bill) .....	\$0.72
Meter Ownership Charge .....	\$1.10
Meter Service Charge .....	\$8.12
Meter Data Service Charge .....	\$1.80
Demand Charge (per kw).....	\$16.24
Delivery Charge (first 200 hours use, per kwh) .....	\$0.00887
Delivery Charge (over 200 hours use, per kwh).....	\$0.00887
Transition Charge per kwh .....	Variable (TCV Statement)
System Benefits Charge .....	Rate per kwh (SBC Statement)
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)
Temporary State Assessment Surcharge .....	Rate per kwh (TSAS Statement)
RDM Adjustment .....	Rate per kwh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge .....
2. ESCO Supply Service (ESS) .....

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

## Service Classification No. 8 – Large General Service - Time-of-Use Rate

**Eligibility:** Generally applies to any customer with a basic demand of not less than 300 kw during any three of the previous 12 months, provided that whenever the monthly basic demand has been 200 kw or less for 12 consecutive months, the customer thereafter will be billed under another appropriate service classification.

**Rates:** (Note: any statement referenced below can be found in RG&E's published tariff)

### Electricity Delivery Charges:

	Secondary	Substation	Primary	Subtransmission Industrial	Subtransmission Commercial	Transmission
Customer Charge	\$809.20	\$1803.53	\$1019.63	\$1905.31	\$1840.34	\$3344.03
Bill Issuance Charge*	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72
Meter Ownership Charge	\$5.69	\$5.57	\$7.21	\$11.28	\$8.43	\$18.84
Meter Service Charge	\$37.18	\$37.49	\$43.80	\$61.34	\$49.39	\$93.83
Meter Data Service Charge	\$3.71	\$3.71	\$5.22	\$10.13	\$7.00	\$17.95
Demand Charge per kw	\$14.22	\$8.97	\$13.82	\$9.09	\$9.88	\$8.73

Reactive Charge per billing reactive kilovolt-ampere hour .....\$0.00127

Transition Charge per kwh .....Variable (TCV Statement)

System Benefits Charge .....Rate per kwh (SBC Statement)

Renewable Portfolio Standard Charge .....Rate per kwh (RPS Statement)

Temporary State Assessment Surcharge .....Rate per kw (TSAS Statement)

RDM Adjustment .....Rate per kw (RDM Statement)

### Electricity Supply Charges (customers select one of the three offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)

Merchant Function Charge .....Variable rate per kwh (MFC Statement)

2. ESCO Supply Service (ESS) .....Determined by ESCO

3. Hourly Pricing .....RG&E or ESCO pricing

### Taxes and Other Charges:

Revenue Surcharges .....Percentage applicable to Delivery and Supply charges (TSP Statement)

Sales Tax .....Statutory NYS and County sales tax rates, where applicable

Late Payment Charges .....1.5% per month on any unpaid balance

\* A per-bill charge appearing in the Miscellaneous Charges section of the bill

## Service Classification No. 9 – General Service - Time-of-Use

**Eligibility:** Generally available to any customer taking service continuously as of October 24, 1997, who would otherwise be served under Service Classification No. 2, 3, or 7, provided that access to a telephone extension is available at the meter location(s). This Service Classification is available at the option of the customer.

**Rates:** (Note: any statement referenced below can be found in RG&E's published tariff)

### Electricity Delivery Charges:

Customer Charge .....	\$59.50
Bill Issuance Charge (a per-bill charge appearing in the Miscellaneous Charges section of the bill) .....	\$0.72
Meter Ownership Charge.....	\$3.08
Meter Service Charge.....	\$23.88
Meter Data Service Charge .....	\$1.85
Additional Meter Charge – single phase .....	\$4.98
Additional Meter Charge – poly phase.....	\$8.19
Demand Charge (per kw).....	\$11.34
Peak Delivery Charge per kwh .....	\$0.01408
Off-Peak Delivery Charge per kwh.....	\$0.01408
Transition Charge per kwh .....	Variable (TCV Statement)
System Benefits Charge .....	Rate per kwh (SBC Statement)
Renewable Portfolio Standard Charge .....	Rate per kwh (RPS Statement)
Temporary State Assessment Surcharge .....	Rate per kwh (TSAS Statement)
RDM Adjustment .....	Rate per kwh (RDM Statement)

### Electricity Supply Charges (customers select one of the two offered):

1. RG&E Supply Service (RSS).....Varies monthly – see [rge.com](http://rge.com)  
Merchant Function Charge .....
2. ESCO Supply Service (ESS) .....

### Taxes and Other Charges:

Revenue Surcharges .....	Percentage applicable to Delivery and Supply charges (TSP Statement)
Sales Tax .....	Statutory NYS and County sales tax rates, where applicable
Late Payment Charges .....	1.5% per month on any unpaid balance

## How to Contact Us

### Emergency numbers, available 24 hours a day:

- Electricity interruptions or emergencies: 1.800.743.1701
- Natural gas odors or emergencies: 1.800.743.1702

### Email:

Send an email to [customer\\_service@rge.com](mailto:customer_service@rge.com).

### Mail:

- Bill Payment .....RG&E, P.O. Box 847813  
Boston, MA 02284-7813
- Customer Relations Center .....RG&E, 89 East Avenue  
Rochester, NY 14649-0001

**Payment arrangements:** 1.877.266.3492

**Service and billing questions:** 1.800.743.2110

**Hearing and speech impaired:** 1.800.962.3293

**Self service line:** 1.800.295.7323

>> Call anytime 24/7 to enter a meter reading, pay by phone, learn your account balance and more.

**Online services at rge.com:**

>> Click on "Your Account" and then on "Online Services."



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Part of RG&E's commitment to the environment,  
 printed with soy ink on recycled paper.