

TABLE OF CONTENTS

		<u>Leaf No.</u>
PART I	Territory to Which Schedule Applies	5
PART II	Rules and Regulations (a)	
	1. Definitions and Abbreviations	7
	2. How to Obtain Service	11
	3. Extension of Company Facilities	46
	4. Metering and Billing	56
	5. Discontinuance of Service	85
	6. Liability	111
	7. Customer Inquiries and Complaints.....	112
	8. Application Forms	114
	9. Interest on Customer Overpayments	127
	10. General Retail Access – Multi-Retailer Model.....	127.1
	11. Weather Normalization Adjustment.....	127.45
	12. System Benefits Charge (SBC).....	127.46.1
	13. Surcharge to Collect Temporary State Assessment	127.46.2
	14. Revenue Decoupling Mechanism (RDM) Adjustment.....	127.46.2
	15. POR Administration Charge.....	127.46.3
PART III	Service Classifications	
	<u>No.</u>	
	<u>Available</u>	
	1. General Service.....	Entire Territory 128
	2. Gas Lighting Service	Entire Territory 130
	3. Large Transportation Service.....	Entire Territory 130.1
	4. General Service - Economic Development	Entire Territory 131
	5. Small Transportation Service.....	Entire Territory 133.1
	6. Non-Residential Distributed Generation Firm Gas Sales Service < 50 MW	134
	7. Firm Gas Transportation Service for Distributed Generation Facilities < 50 MW	136
	8. Residential Distributed Generation Firm Gas Sales Service.....	147.1
	9. Residential Distributed Generation Gas Transportation Service.....	147.3
	10. General Service – Distribution Service to Electric Generation	148

(a) Detailed Table of Contents for Rules 1 through 10 shown on Leaves No. 3, 4, and 4.1.

TABLE OF CONTENTS

PART II - RULES AND REGULATIONS

<u>Rule</u>	<u>Leaf No.</u>
1. Definitions and Abbreviations	7
2. How to Obtain Service	
A. Application for Service	11
B. Consumer Deposit	22
C. Approval of Installation	27
D. Access to Premises	27
E. Redistribution.....	28
F. Limitations of Service Offer.	29
G. Kind of Service	42
H. Customer Information Requirement	42
3. Extension of Company Facilities to Serve Customer	
A. Provision of Gas Service.....	46
B. Inspection, Maintenance & Replacement of Facilities.....	52
C. Plurality of Services	53
D. Meter	53
E. Delayed Use of Facilities	54
F. Interconnection	54
4. Metering and Billing	
A. Measurement of Ccf Consumption	56
B. Therm Determination	62
C. Billing Period	62
D. Rendition and Payment of Bills	63
E. Term of Service	66
F. Waiver of Minimum Charge	68
G. Charges for Special Services	68
H. Adjustment of Rates Due to Changes in Cost of Gas	69
I. Increase in Rates Applicable in Municipality Where Service is Supplied	78
J. Fixed Factor Billing	79
K. Economic Development.....	81
L. Selection and Change of Service Classification.....	84
M. Service Guarantee	84
N. Green Jobs – Green New York (“GJ-GNY”) Loan Installment Program.....	84.1

TABLE OF CONTENTS

PART II - RULES AND REGULATIONS

<u>Rule</u>	<u>Leaf No.</u>
5 Discontinuance of Service	
A. Discontinuance of Service Due to Default	85
B. Discontinuance of Service Due to Fraud	98
C. Discontinuance of Service Due to Supply Deficiency	98
D. Discontinuance of Service Due to No Access	103
E. Discontinuance of Service Due to Customer Request	104
F. Discontinuance of Service When There Is No Customer	104
G. Discontinuance of Service Due to Emergency Conditions	104
H. Voluntary Discontinuance of Service by the Marketer	105
I. Involuntary Discontinuance of Service to the Marketer or Direct Customer	106
J. Discontinuance of a Direct Customer	108
K. Assignment of Marketer's Contracts	109
L. Customer Discontinuance by the Marketer	110
M. Effect of Customer Transfer on Liability	110
N. Purchase of ESCO Accounts Receivable - Discontinuance	110.1
6. Liability	
A. Continuity of Supply	111
B. Right to Restrict Use	111
C. Customers Equipment	111
D. Company Equipment and Use of Service	111
7. Customer Inquiries and Complaints	112
A. Customer Disputes	112
B. Retail Access Dispute Resolution Process	112
8. Forms	
A. Residential Service Agreement	114
B. Non-Residential Service Agreement.....	115
C. Gas Main Extension Agreement	118
D. Minimum Insulation Standards Certificate	119
E. Reserved for Future Use	122
F. Deferred Payment Agreement.....	123
G. Reserved for Future Use	125
H. Discontinuance of Service Form	126
9. Interest on Customer Overpayments	127

TABLE OF CONTENTS

PART II - RULES AND REGULATIONS (Cont'd)

<u>Rule</u>	<u>Leaf No.</u>
10 General Retail Access – Multi-Retailer Model	
A. Introduction.....	127.1
B. Definitions and Abbreviations	127.1
C. Eligible Customer Participation	127.1
D. ESCO/DC Participation	127.9
E. Indemnification, Limitation on Liability, and Force Majeure.....	127.27
F. Consolidated Billing and Payment Processing.....	127.29
G. Gas Balancing Service	127.29
H. Purchase of ESCO Accounts Receivable Program (POR)	127.44
11 Weather Normalization Adjustment (WNA)	
A. Applicability	127.45
B. Calculation of the WNA	127.45
12. System Benefits Charge (SBC)	
A. Introduction.....	127.46.1
B. Applicability	127.46.1
13. Surcharge to Collect Temporary State Assessment	
A. Introduction.....	127.46.2
B. Applicability	127.46.2
14. Revenue Decoupling Mechanism (RDM) Adjustment	
1. Applicability	127.46.2
2. Definitions.....	127.46.2
3. Calculation.....	127.46.3
4. Filing of Statements.....	127.46.3
15. POR Administration Charge.....	127.46.3